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# RAVAS Integration Software

## Operations Guide

Version: 2.1.9

May 2020

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## About This Guide

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This guide provides operational instructions for the RAVAS Integration Server. The first part of the guide describes all non-administrative tasks a user can perform. The second part of the guide describes the administrative tasks an administrator can perform.

### Document Conventions

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Convention	Description
<b>Bold</b>	Identifies elements on a screen.
ThinFont	Identifies storage locations, like the location where to install the software.
UPPERCASE	Identifies keyboard keys.
<i>Italic</i>	Identifies variables for which you must enter a value.
Monospace font	Identifies messages displayed by the system.
{ }	Indicates a set of choices from which you must choose one. Type only the information inside the curly braces. Do not type the {} symbols
	Separates two mutually exclusive choices in a syntax line. Type one of these choices. Do not type the   symbol.
[ ]	Indicates one or more options. Type only the information inside the square brackets. Do not type the [] symbols.
...	Indicates that you can type multiple options pf the same type. Type only the information/ Do not type the ellipsis (...).

## Online Information

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### *RAVAS RIS/RIS Forum*

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You can find Frequently Asked Questions, Manuals and Videos Material and even the possibility to report Incidents & Bugs, see <https://www.esense-it.nl/forums/forumdisplay.php?fid=1>

## General Overview RAVAS Integration Server

The RAVAS Integration Server service provides a RESTful API (default on port 4444) that provides access to local RAVAS Scale resources via Wi-Fi. A RAVAS Scale resource is identified through a configured alias for the IP-address and port number of the scale in the network. The RAVAS Scale must be configured with a static IP-address

### Happy Flow

Figure 1 describes the complete message flow from any application running on a mobile device that has implemented the RAVAS Restful API.

The RAVAS Scale and the RAVAS Integration Server (RIS) are connected via a network. The RAVAS Scale has a wireless connection via Wi-Fi and the RIS has either a cable connection or a wireless connection to the network.

*The computer hosting the RAVAS Integration Server (RIS) and the RAVAS Scale must be configured with a static IP-address and/or a DNS name.*

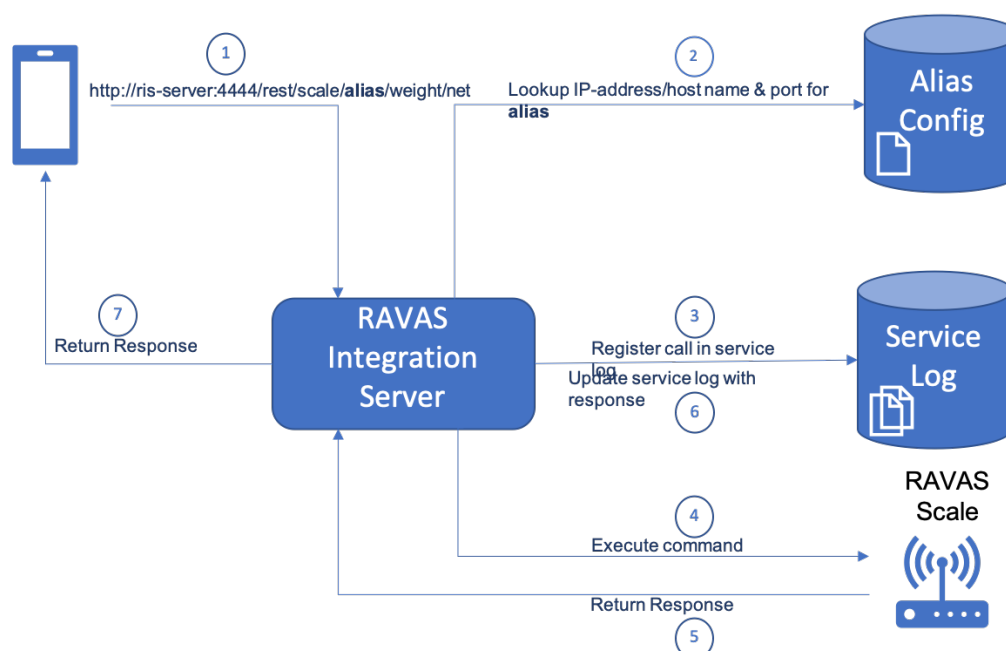


Figure 1 Process flow for successful WDR message transmission

The RIS is listening for incoming RESTful API calls, by default this is port 4444.

Process steps:

1. The mobile device is configured with the IP-address or DNS name of the RIS server and queries the RIS for all configured Scale aliases. From the list of configured Scales aliases, the scale that must be queried for weight information is selected. The mobile device then invokes the RESTful API to interact with the RAVAS Scale.

2. The RIS queries the required network parameters from the database for accessing the RAVAS Scale using the specified Scale alias, see [Scales Management](#)
3. The requested action is logged into the service log, see [Service Log](#)
4. The requested action is sent to the RAVAS Scale where it will be executed, for example getting the net weight.
5. The RAVAS Scale then returns the response to the RIS.
6. The RIS updates the previous registration (step 3) with the received response.
7. The RIS returns the response to the mobile device.

## Error scenario's

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In everyday use of the RAVAS Integration Server exceptions will occur. The following kinds of exceptions can occur:

- *ScaleNotExistException*, this exception occurs in the case that the provided Scale alias in the URL is not configured on the RIS. This can be prevented if the mobile queries first a list of configured aliases and the operator of the device selects an alias from this list.  
The Scale alias can be configured if needed via the RIS Console, see [Scales Management](#)
- *GetWeightException*, this exception is thrown when an error occurs on the RAVAS Scale:
  - Underload AD Convertor
  - Overload AD Convertor
  - Error is shown on display of scale
  - Unknown Error
- *CommunicationFailureException*, this exception is the result of communication problems between the mobile device using the RESTful API of the RIS and the RIS which communicates with the RAVAS Scale as a result of for example a bad Wi-Fi signal. When these errors occur then it's the responsibility of the mobile device to reinvoke the operation of the RESTful API that failed.
- *NotSupportedByLicenseException*, this exception occurs when the RESTful API of the RAVAS Integration Server is used and the RIS license is not activated. To resolve the issue, log on to the RIS Console and activate the license, see [License Management](#)



## Operational Tasks

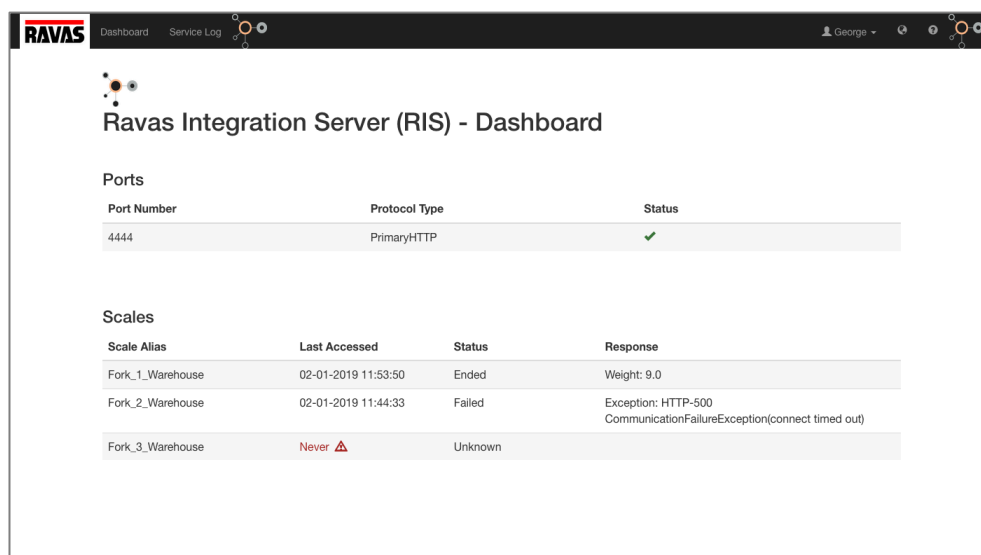
This section describes the following operational controls of the RAVAS Integration Server:

- ☐ **Dashboard**
- ☐ **Service Log**
- ☐ **User Profile**
- ☐ **Change Language**
- ☐ **Help**

### Dashboard

The moment a user logs into the RIS Console the Dashboard is shown, see Figure 2. The RIS Dashboard provides an overview of the status of the RAVAS Integration Server (RIS). The following status information is shown on the dashboard:

- **Ports**, RESTful API is accessible through a port, see [General Overview RAVAS Integration Server](#);
- **Scales**, RESTful API queries RAVAS scales;
- **License Notifications**, if the software license for the RIS needs attention, then the notification messages are shown on this page. See [License Management](#) for more information.



Ravas Integration Server (RIS) - Dashboard			
<b>Ports</b>			
Port Number	Protocol Type	Status	
4444	PrimaryHTTP	✓	
<b>Scales</b>			
Scale Alias	Last Accessed	Status	Response
Fork_1_Warehouse	02-01-2019 11:53:50	Ended	Weight: 9.0
Fork_2_Warehouse	02-01-2019 11:44:33	Failed	Exception: HTTP-500 CommunicationFailureException(connect timed out)
Fork_3_Warehouse	Never ⚠	Unknown	

Figure 2 RIS Dashboard

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## Ports

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The RESTful API for interacting with the RAVAS Scales is accessible through the PrimaryHTTP port of the RIS. The port number of the PrimaryHTTP port can be changed, the default is port 4444.

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## Scales

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Each RAVAS Scale is configured with a unique logical name which is used to identify the RAVAS Scale when using the RESTful API.

The RIS Dashboard displays the timestamp of the last usage of the RESTful API per configured RAVAS Scale together with the status of that call and response returned by the RIS. According to Figure 2 the RAVAS Scale *Fork 1 Warehouse* **Last Accessed** the RIS at the *2<sup>nd</sup> of January 2019 at 11:53:50* the RESTful API call was successful (*Ended*) and returned a measured weight of 9.

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## License Notifications

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The RIS Dashboard displays every License notification that requires an action, for example Figure 3 indicates that there is no license configured. The *Administrator* of the RIS needs to enter the license information, see [License Management](#).

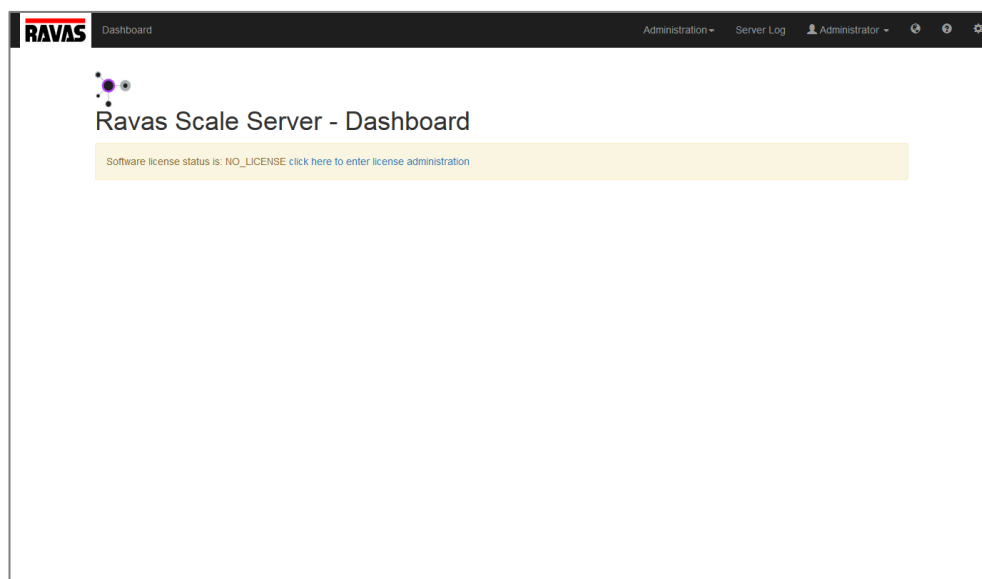


Figure 3 Dashboard with a License Notification

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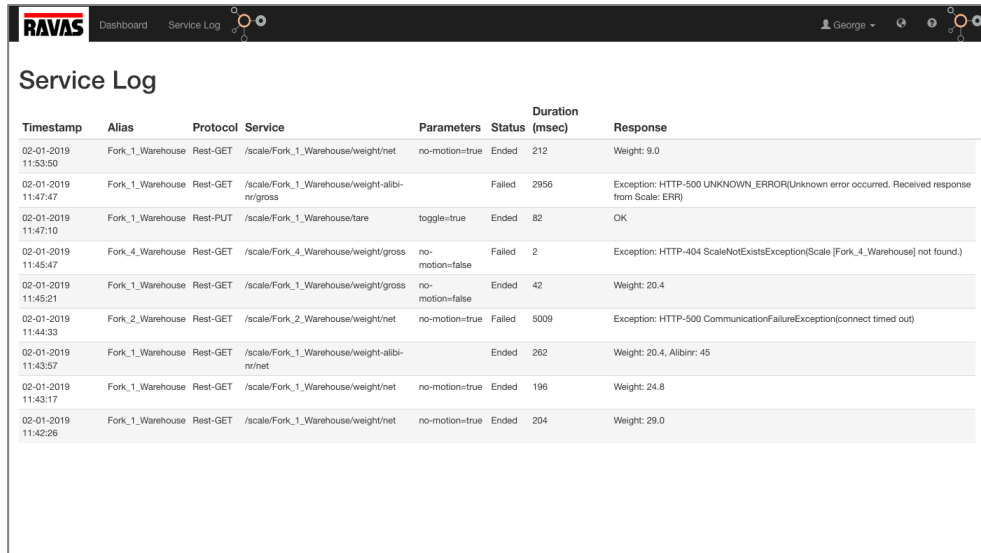
## Service Log

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The service log contains the service execution status of the services being executed by the RAVAS Scale Server in either RDC or RIS mode.

To consult the service log, perform the following steps:

- Click the **Service Log** menu (Figure 4)
- Click the pagination buttons to scroll through the service log (they appear when there is more than one page to show).



The screenshot shows the RAVAS Service Log interface. At the top, there's a navigation bar with 'RAVAS' logo, 'Dashboard', and 'Service Log' (selected). Below the navigation bar, the title 'Service Log' is displayed. The main content is a table with the following columns: Timestamp, Alias, Protocol, Service, Parameters, Status, Duration (msec), and Response. The table contains 10 rows of data, showing various RESTful API calls and their outcomes.

Timestamp	Alias	Protocol	Service	Parameters	Status	Duration (msec)	Response
02-01-2019 11:53:50	Fork_1_Warehouse	Rest-GET	/scaleFork_1_Warehouse/weight/net	no-motion=true	Ended	212	Weight: 9.0
02-01-2019 11:47:47	Fork_1_Warehouse	Rest-GET	/scaleFork_1_Warehouse/weight/albin/gross		Failed	2956	Exception: HTTP-500 UNKNOWN_ERROR(Unknown error occurred. Received response from Scale: ERR)
02-01-2019 11:47:10	Fork_1_Warehouse	Rest-PUT	/scaleFork_1_Warehouse/tare	toggle=true	Ended	82	OK
02-01-2019 11:45:47	Fork_4_Warehouse	Rest-GET	/scaleFork_4_Warehouse/weight/gross	no-motion=false	Failed	2	Exception: HTTP-404 ScaleNotFoundException(Scale [Fork_4_Warehouse] not found.)
02-01-2019 11:45:21	Fork_1_Warehouse	Rest-GET	/scaleFork_1_Warehouse/weight/gross	no-motion=false	Ended	42	Weight: 20.4
02-01-2019 11:44:33	Fork_2_Warehouse	Rest-GET	/scaleFork_2_Warehouse/weight/net	no-motion=true	Failed	5009	Exception: HTTP-500 CommunicationFailureException(connect timed out)
02-01-2019 11:43:57	Fork_1_Warehouse	Rest-GET	/scaleFork_1_Warehouse/weight/albin/net		Ended	262	Weight: 20.4, Albin: 45
02-01-2019 11:43:17	Fork_1_Warehouse	Rest-GET	/scaleFork_1_Warehouse/weight/net	no-motion=true	Ended	196	Weight: 24.8
02-01-2019 11:42:26	Fork_1_Warehouse	Rest-GET	/scaleFork_1_Warehouse/weight/net	no-motion=true	Ended	204	Weight: 29.0

Figure 4 Service Log

The Service Log resides in the database and grows when the RIS is accepting messages from RAVAS Scales.

The RAVAS Scale server automatically executes a service log archive job according to the schedule specified by the parameter [rss.archive.servicelog.scheduler](#).

The following data is persisted in the service log for the execution of each service:

- **Timestamp**, the timestamp of the RESTful API call.
- **Scale Alias**, a logical name describing which RAVAS Scale is involved in the RESTful API call. How to configure an alias is described in [Scales Management](#).
- **Protocol**, the protocol being used. The protocol is defined as a combination of the message and transport protocol, e.g. Rest-GET specifies the REST protocol using a HTTP-GET.
- **Service**, the service being called, for the REST protocol this is the URI.
- **Parameters**, besides the URI additional parameters can be provided.
- **Status**, possible values are *Started*, *Ended* and *Failure*.
  - *Started* means that the service is invoked but the end (failure or success) is not registered.
  - *Ended* means that the service ended successfully.
  - *Failed* means that the service ended with a failure.
- **Duration (msec)**, shows the duration of the service execution in milliseconds.
- **Response**, the response returned to the mobile device that invoked the service.

## User Profile

To access RIS Console you need to login with a **Username** and **Password**.

The default administrator **Username** is *Administrator* and the **Password** is *manage*.

### Logout

Through the **User** menu a user can **Logout** when he is logged in.

### Change Password

To change your password.

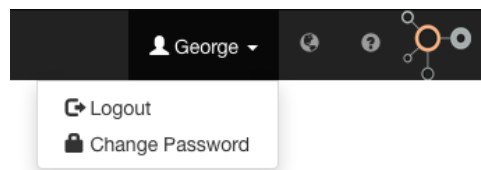


Figure 5 Regular User Profile

## Change Language

The default language of the RIS Console is English. You can change the default language by clicking the language menu and selecting one of the following languages, see Figure 6

- *English*
- *Dutch*
- *German*
- *French*

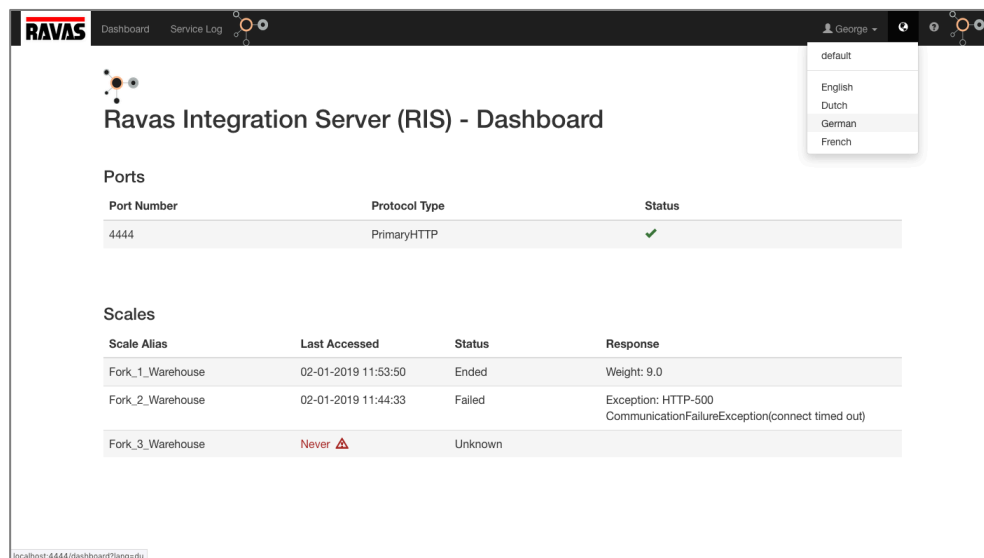
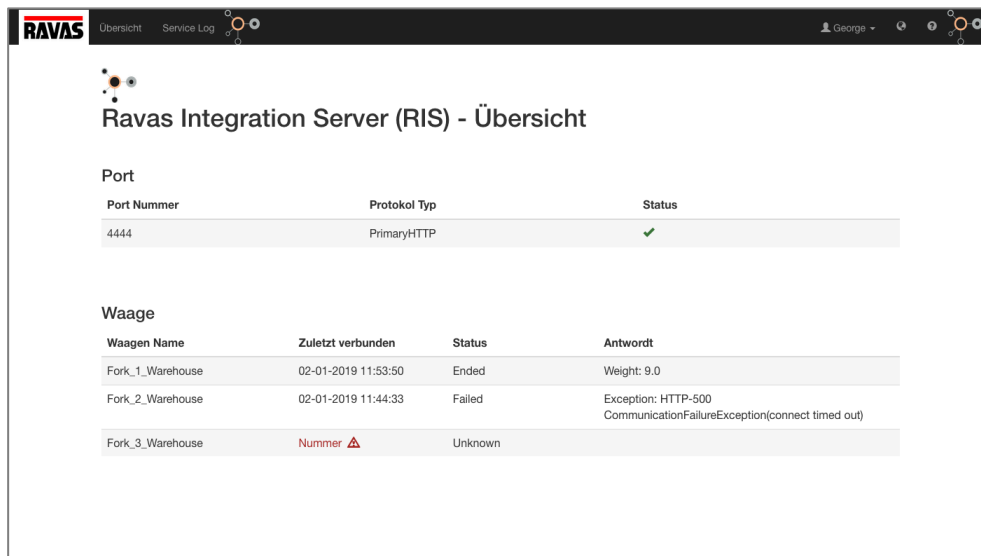


Figure 6 Change language menu



**RAVAS Integration Server (RIS) - Übersicht**

**Port**

Port Nummer	Protokoll Typ	Status
4444	PrimaryHTTP	✓

**Waage**

Waagen Name	Zuletzt verbunden	Status	Antwort
Fork_1_Warehouse	02-01-2019 11:53:50	Ended	Weight: 9.0
Fork_2_Warehouse	02-01-2019 11:44:33	Failed	Exception: HTTP-500 CommunicationFailureException(connect timed out)
Fork_3_Warehouse	Nummer	Unknown	

Figure 7 Changed language from English to German

## Help

The help menu provides access to several resources that provide information on how to use the RAVAS Integration Server.

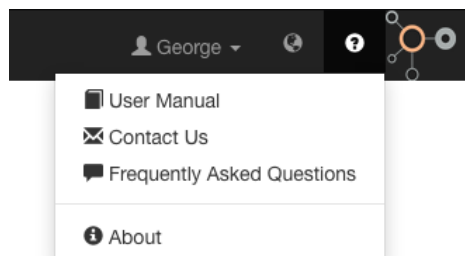


Figure 8 Help Menu

### User Manual

This manual can be accessed through the **User Manual** menu item of the help menu.

### Contact Us

Through the **Contact Us** menu item you can send an email to the RAVAS Integration Server Support team.

### Frequently Asked Questions

The **Frequently Asked Questions** menu provides a link to the RAVAS RDC/RIS Forum. On this forum one can:

- Access the **Frequently Asked Questions** to read questions and answers from other RIS users or even post your own question.
- Access the **Manuals and Video Material** to download a published document on the RIS and even video material demonstrating different functions of the RIS.
- Report **Incidents & Bugs** to the RIS development team. They will respond as soon as possible to you to provide you help you out.
- Report **Suggestions** to improve the RAVAS Integration Server so that it will better suit your needs.

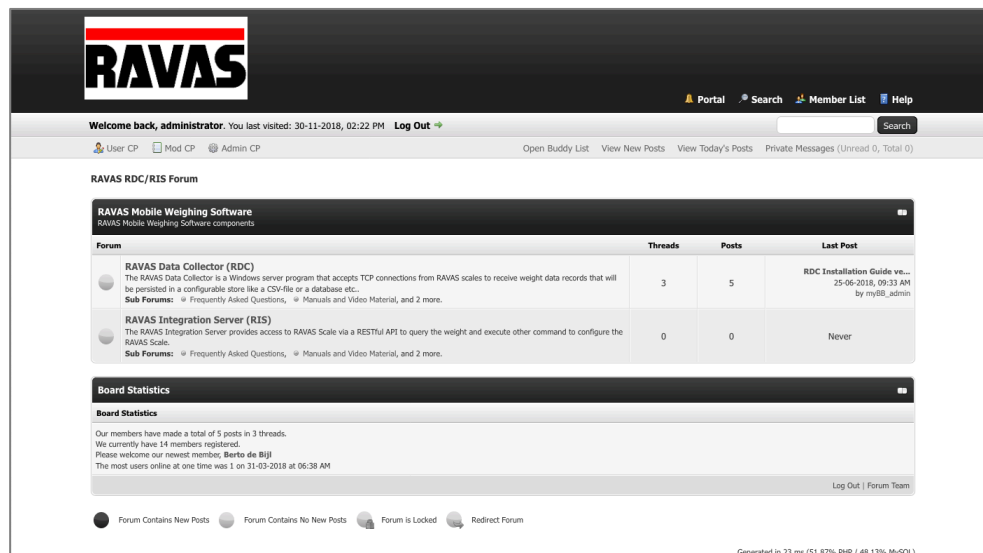


Figure 9 The RAVAS RIS/RIS Forum

If you do NOT have a user-id to access the forum, you can register yourself at the forum and a login and password will be sent to you.

## About

The about page displays the version of the installed RAVAS Integration Server.

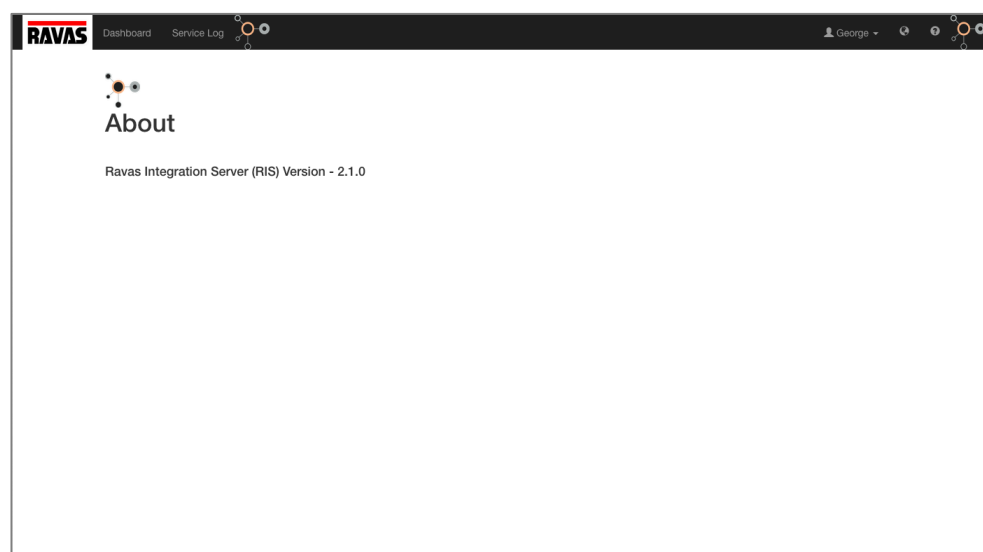


Figure 10 RIS About Page

## Administrative Tasks

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This section describes the following Administrative tasks for the RAVAS Integration Server:

- ☐ **User Management**
- ☐ **License Management**
- ☐ **Scales Management**
- ☐ **Test Communication**
- ☐ **Ports Management**
- ☐ **Server Parameters**
- ☐ **Clean-up Service Log**
- ☐ **Consult Server Log**
- ☐ **Change Logging Level Server Log**
- ☐ **Restart/Stop Server**

*To perform an Administrative task, you need to be logged in to the RIS as **Administrator**.*

## User Management

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As an Administrator you can create new users for using the RIS Console.

User Management provides the following functionality:

- Show Registered Users
- Create User
- Update User
- Delete User

The different functions are described in the following sections.

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### Show Registered Users

---

To see which users are registered, perform the following step:

- Click the **Administration/User Management** menu (Figure 11)

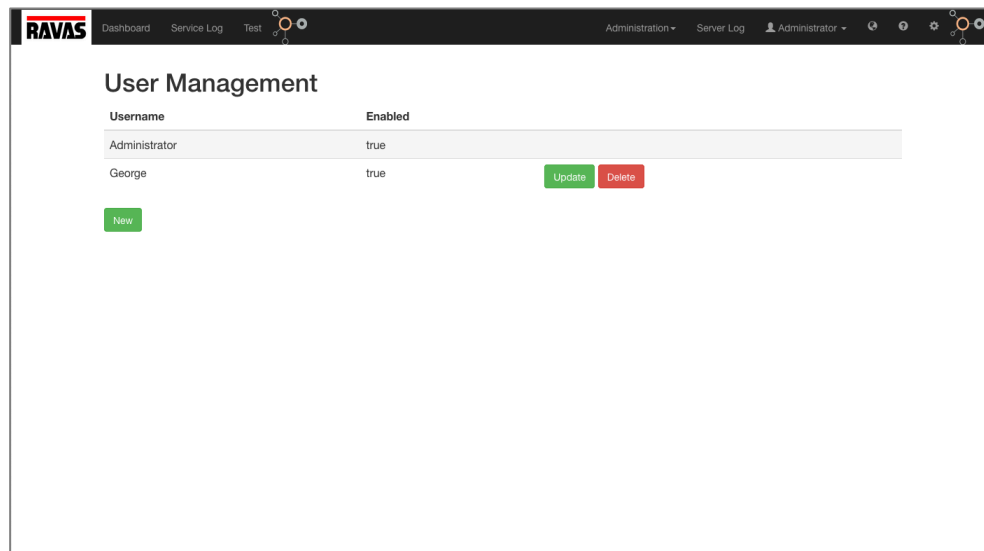


Figure 11 User Management - Registered Users Overview

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### Add User

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To add a new user, perform the following steps:

- Click the **Administration/User Management** menu (Figure 11)
- Click NEW, see Figure 12

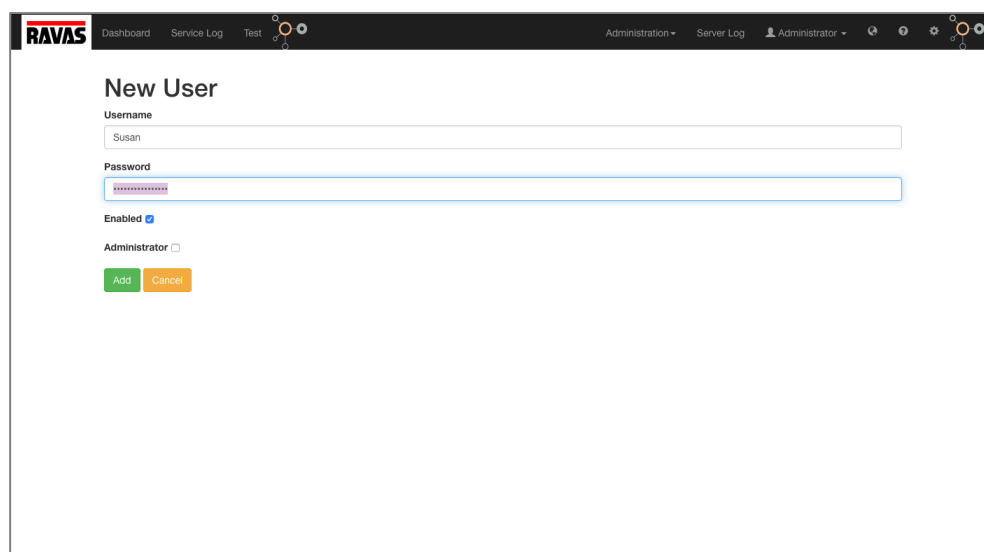


Figure 12 New User

- Enter the necessary user data:



- **Username**, the username has to be unique.
- **Password**, there are no restrictions on the length and/or content of the password.
- **Enabled**, should the user be enabled for logging in to the RIS Console or not (yet). Checked is yes
- **Administrator**, should the user have Administrator privileges. Checked is yes
- Click ADD

### Update User

The following attributes can be updated for any user except for the *Administrator*.

*It's not possible to update any attribute of or disable the **Administrator** user!*

To update an existing user, perform the following steps:

- Click the **Administration/User Management** menu (Figure 11)
- Click UPDATE for the user see Figure 13

Figure 13 Update User

- Update user data:
  - **Password**, there are no restrictions on the length and/or content of the password.
  - **Enabled**, should the user be enabled for logging in to the RIS Console or not (yet). Checked is yes
  - **Administrator**, should the user have Administrator privileges. Checked is yes
- Click UPDATE

---

## Delete User

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*It's not possible to delete the **Administrator** user!*

To delete a user, perform the following steps:

- Click the **Administration/User Management** menu (Figure 11)
- Click DELETE for the user you would like to delete, see Figure 14

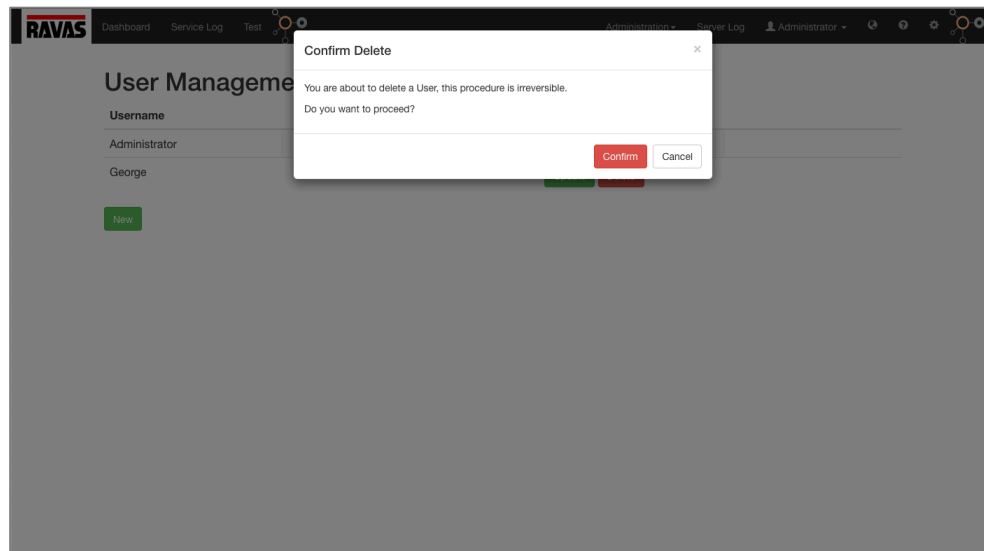


Figure 14 Delete User

- Click CONFIRM if you want to proceed with the delete, see Figure 14 or click CANCEL to return to the overview (Figure 11)

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## License Management

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The RAVAS Integration Server requires a valid license for using the RESTful API to interact with the RAVAS Scales. This license is sent to you by your RAVAS Sales Representative.

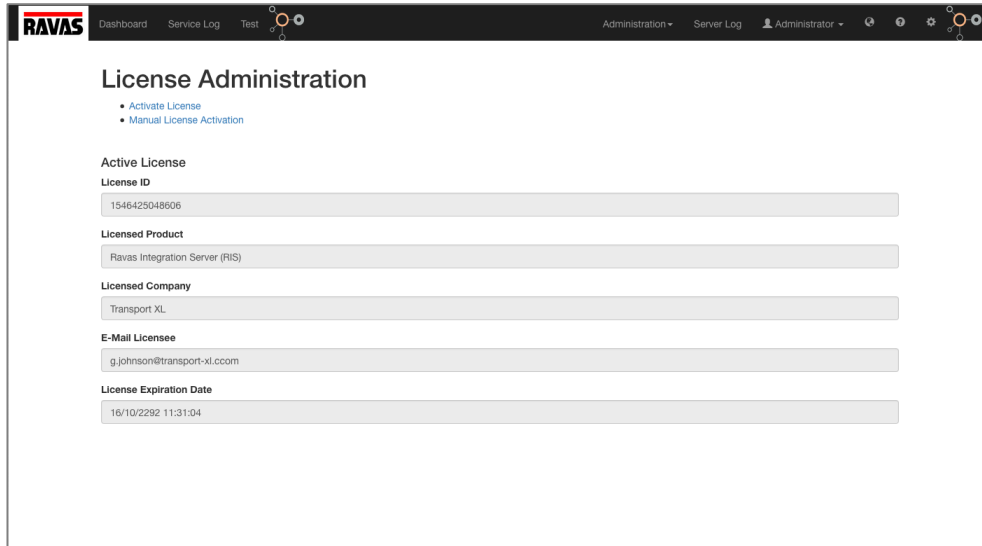
License Management consists of the following functionality:

- Show license information
- Activate license by RIS software over internet
- Manual license activation

*Show License Information*

To show information about the current activated license perform the following steps:

- Click **Administration/License Management**
- The License Administration page is shown, see Figure 15



**RAVAS** Dashboard Service Log Test Administration Server Log Administrator

### License Administration

- [Activate License](#)
- [Manual License Activation](#)

**Active License**

**License ID**  
1546429048606

**Licensed Product**  
Ravas Integration Server (RIS)

**Licensed Company**  
Transport XL

**E-Mail Licensee**  
g.johnson@transport-xl.com

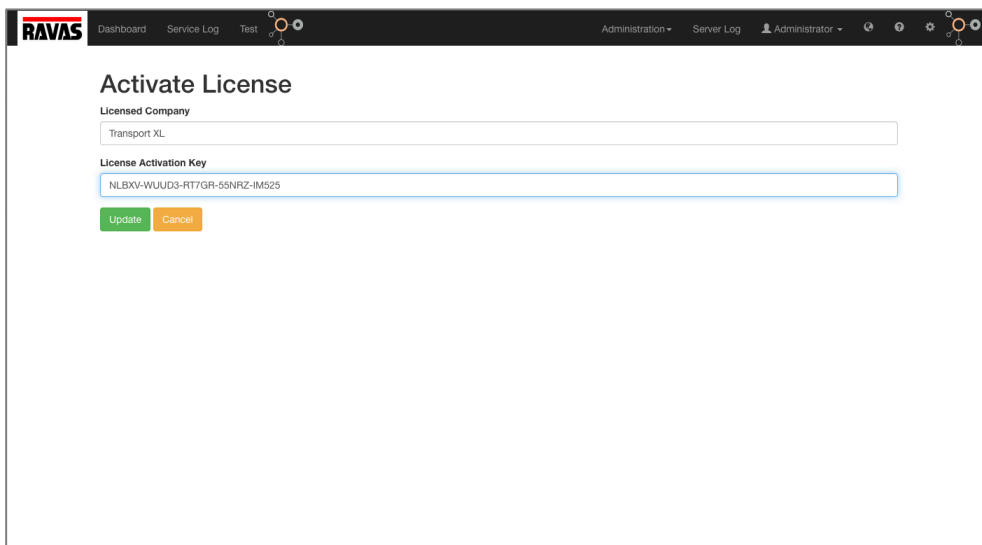
**License Expiration Date**  
16/10/2292 11:31:04

Figure 15 License information

*Activate License by RIS software over Internet*

The RIS license can be activated from the RAVAS Scale Server software if the pc/server has access to the internet, by performing the following steps:

- Click **Administration/License Management**
- The License Administration page is shown, see Figure 15
- Click **Activate License**
- The license activation page is shown, see Figure 16



**RAVAS** Dashboard Service Log Test Administration Server Log Administrator

### Activate License

**Licensed Company**  
Transport XL

**License Activation Key**  
NLBXV-WUUD3-RT7GR-SSNRZ-IM525

[Update](#) [Cancel](#)

Figure 16 License Activation page

- Enter the following information:
  - **Licensed Company** – *your company name*
  - **License Activation Key** – *the activation key*

The license activation key is contained in a file provided to you by your RAVAS Sales representative with the following file naming syntax: *license number.l4j*

- Click UPDATE
- The License Administration page is shown, see [Show License](#) Information

### Manual License Activation

The RIS license can be activated manually from any pc/server having internet access and a browser, by performing the following steps:

- Start Browser
- Type in the URL: <http://server-ip-address:4444/login>
- Click **Administration/License Management**
- The License Administration page is shown, see Figure 15
- Click **Manual License Activation**
- The manual license activation page is shown, see Figure 17

**RAVAS** Dashboard Service Log Test Administration Server Log Administrator

## Manual License Activation

• [Retry automatic activation of license key](#)

3128673f6151eaa6b06bccba8c2b11bc76f541cac011582bee7d8a54bdb  
057eca25c0f570e82851447ffa408796726d495ae2f356225a8af63f0b6  
d8a4692966eada02334501bef034bb8714ffe998869ba8195aa334d25ae6  
11fecabecf6c883ca43fc2cd71dac20c512ab39114912fa77a62a55369f  
310cdaab76df1227d9e4b386655404c0971467a25df3b07f98e7c9505c96a  
662f54693c1153c42d070b6a2682c76f6f8c7808bf2733cb341ea66c33c  
858f401a3cb874af435d3b52

[Click here to go to the website for manual activating the software license](#)

Copy the content of the received license.l4j file here.

Activation Request (copy this)

License Text

Figure 17 Manual License Activation page

- Copy the content of **Activation Request (copy this);**
- Click **CLICK HERE TO GO TO THE WEBSITE FOR MANUAL ACTIVATING THE RIS LICENSE**, see Figure 18. On this website (<http://online.license4j.com/e/manualactivation>), you must paste the copied data in the **License Activation Request Text:** field
- Click SUBMIT

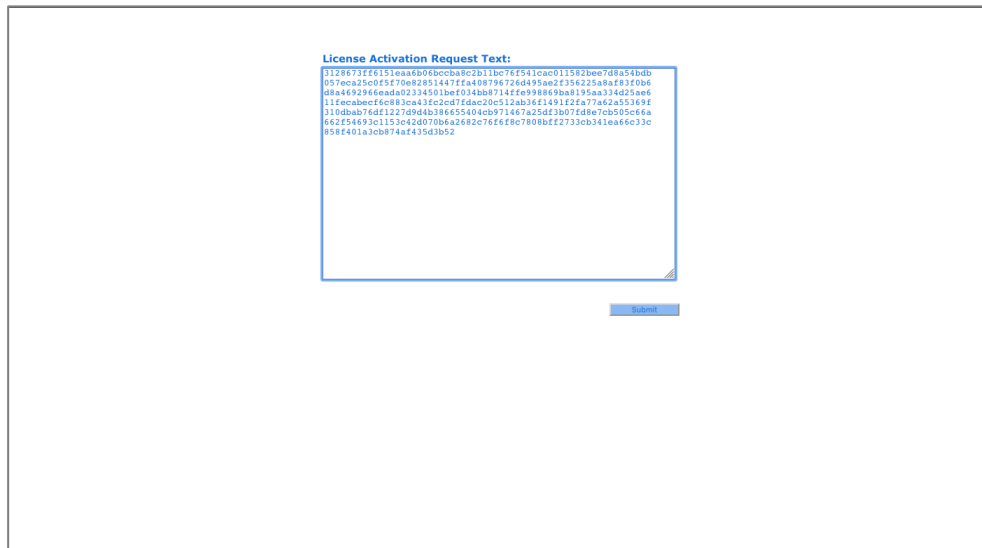


Figure 18 Website for manual activation of RIS License

- A file is created `License.l4j`
- The content of this file is needs to be copied into the **License Text** field of the Manual License Activation page, see Figure 19

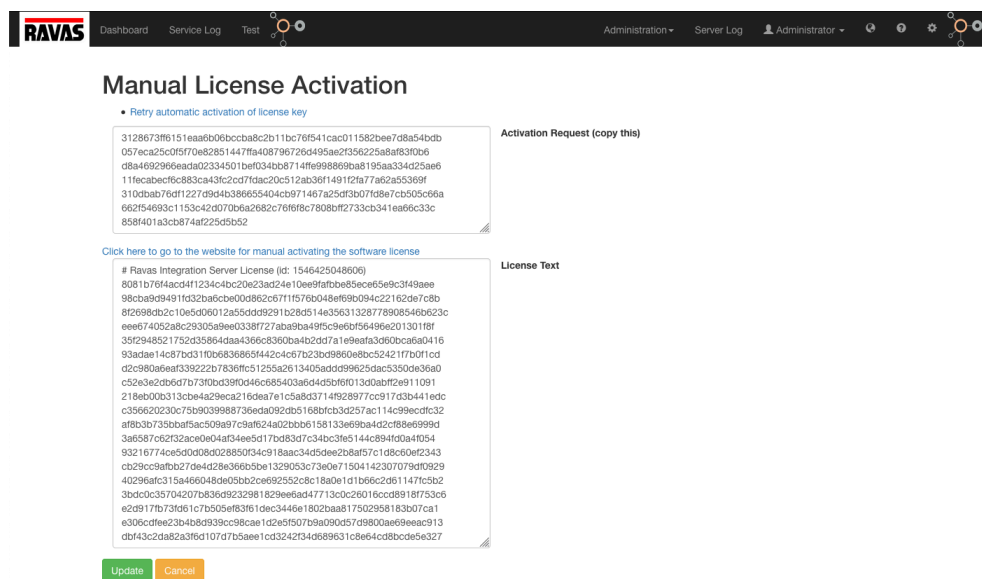


Figure 19 Manual License Activation Page - Enter License Text

The RIS is now able to accept calls to the RESTful API.

## Scales Management

Scales Management enables the registration of RAVAS Scale aliases so that the RIS Console can refer to a RAVAS Scale by using a **Scale Alias** instead of a hardcoded **IP-address**.

Scales Management provides the following functionality:

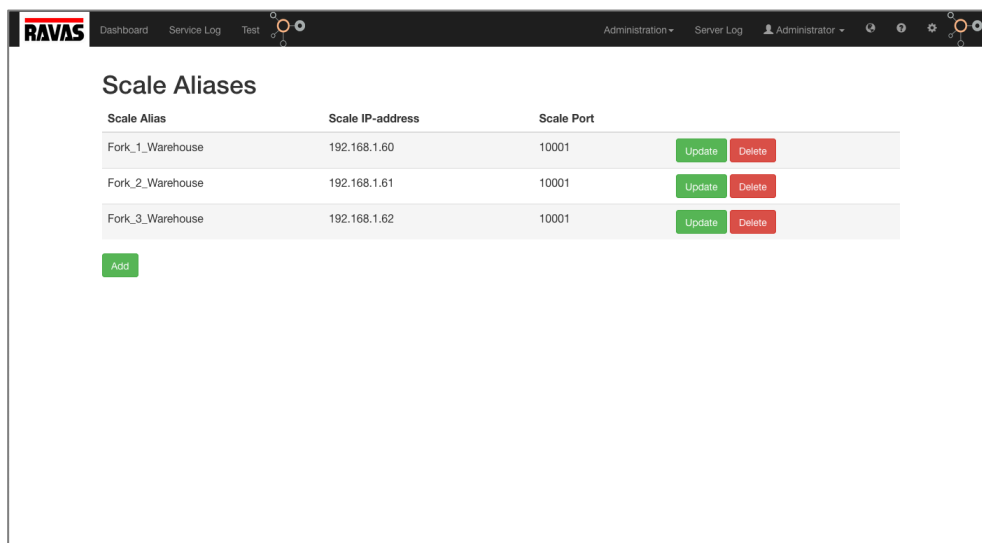
- Show Registered Scale Aliases
- Create Scale
- Update Scale
- Delete Scale

The different functions are described in the following sections.

### *Show Registered Scale Aliases*

To see all registered scales aliases, perform the following steps:

- Click the **Administration/Scales** menu (Figure 20)



Scale Alias	Scale IP-address	Scale Port		
Fork_1_Warehouse	192.168.1.60	10001	Update	Delete
Fork_2_Warehouse	192.168.1.61	10001	Update	Delete
Fork_3_Warehouse	192.168.1.62	10001	Update	Delete

Add

Figure 20 Overview Registered Scale Aliases

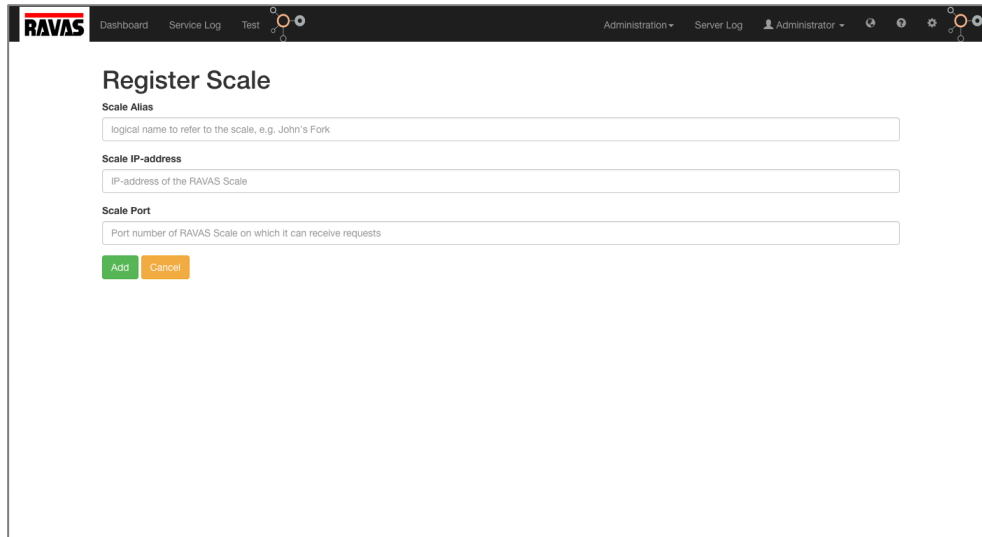
---

## Create Scale

---

The regular way to register a new scale is to perform the following steps:

- Click the **Administration/Scales** menu (Figure 20)
- Click ADD, see Figure 21



The screenshot shows a web browser window with the RAVAS logo in the top left. The navigation bar includes 'Dashboard', 'Service Log', 'Test', 'Administration', 'Server Log', and a user profile 'Administrator'. The main content area is titled 'Register Scale' and contains three input fields: 'Scale Alias' (with a placeholder 'logical name to refer to the scale, e.g. John's Fork'), 'Scale IP-address' (with a placeholder 'IP-address of the RAVAS Scale'), and 'Scale Port' (with a placeholder 'Port number of RAVAS Scale on which it can receive requests'). At the bottom of the form are two buttons: a green 'Add' button and an orange 'Cancel' button.

Figure 21 Register Scale

- Enter the following necessary data:
  - **Scale Alias**, any logical name that refers to the RAVAS Scale.
  - **Scale IP-Address**, the static IP-address of the RAVAS Scale. This is used by the RIS to address the RAVAS Scale.
  - **Scale Port**, the scale port is the configured port number on the RAVAS Scale on which it's listening for incoming requests .
- Click ADD.

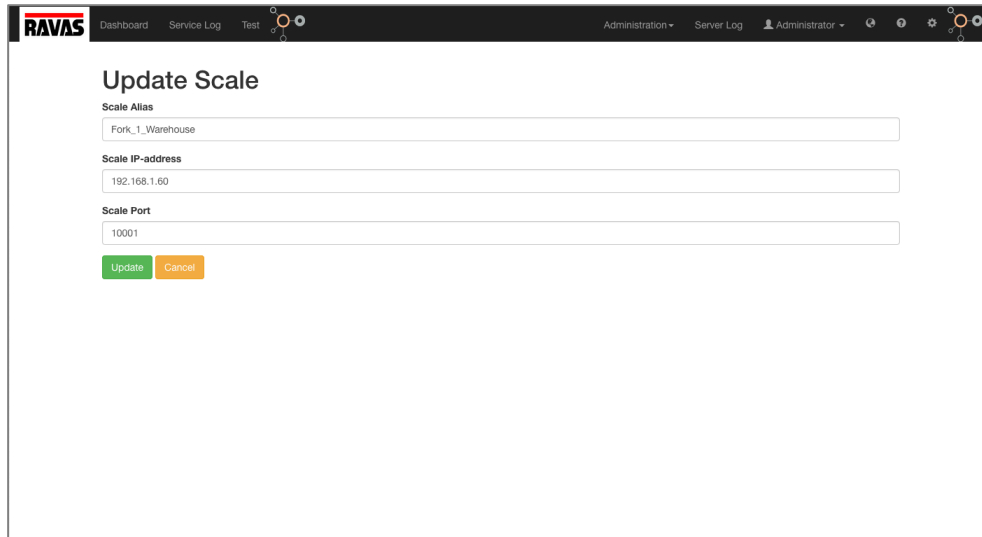
---

## Update Scale

---

To update a scale, perform the following steps:

- Click the **Administration/Scales** menu (Figure 20)
- Click UPDATE for the scale that needs to be updated, see Figure 21



The screenshot shows the RAVAS web interface for updating a scale. The top navigation bar includes 'Dashboard', 'Service Log', 'Test', 'Administration', 'Server Log', and a user profile 'Administrator'. The main content area is titled 'Update Scale' and contains three input fields: 'Scale Alias' with the value 'Fork\_1\_Warehouse', 'Scale IP-Address' with the value '192.168.1.60', and 'Scale Port' with the value '10001'. At the bottom of the form are two buttons: a green 'Update' button and an orange 'Cancel' button.

Figure 22 Update Scale

- Update the following data:
  - **Scale Alias**, any logical name that refers to the RAVAS Scale.
  - **Scale IP-Address**, the static IP-address of the RAVAS Scale. This is used by the RIS to address the RAVAS Scale.
  - **Scale Port**, the scale port is the configured port number on the RAVAS Scale on which it's listening for incoming requests .
- Click UPDATE.



---

## Delete Scale

---

To delete a scale, perform the following steps:

- Click the **Administration/Scales** menu (Figure 20)
- Click DELETE for the scale you would like to delete, see Figure 23

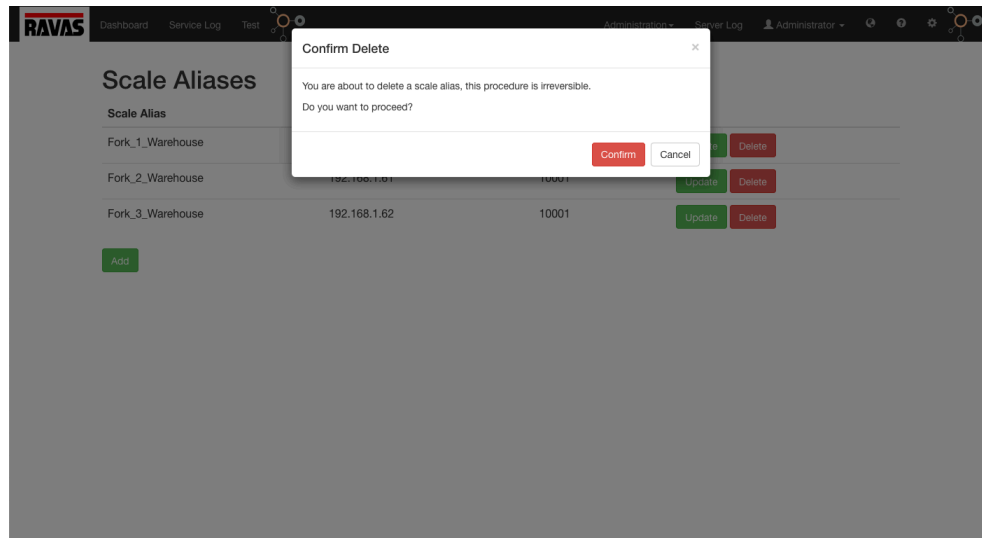


Figure 23 Delete Scale

- Click CONFIRM if you want to proceed with the delete, see Figure 23 or click CANCEL to return to the overview (Figure 20)

---

## Test Communication

---

The communication between the RIS and a RAVAS Scale can be tested through the **Test** page by invoking the actual command on the RAVAS Scale as the RESTful API implementation would do.

To test if the RAVAS Scale is correctly configured, perform the following steps:

- Click the **Test** menu

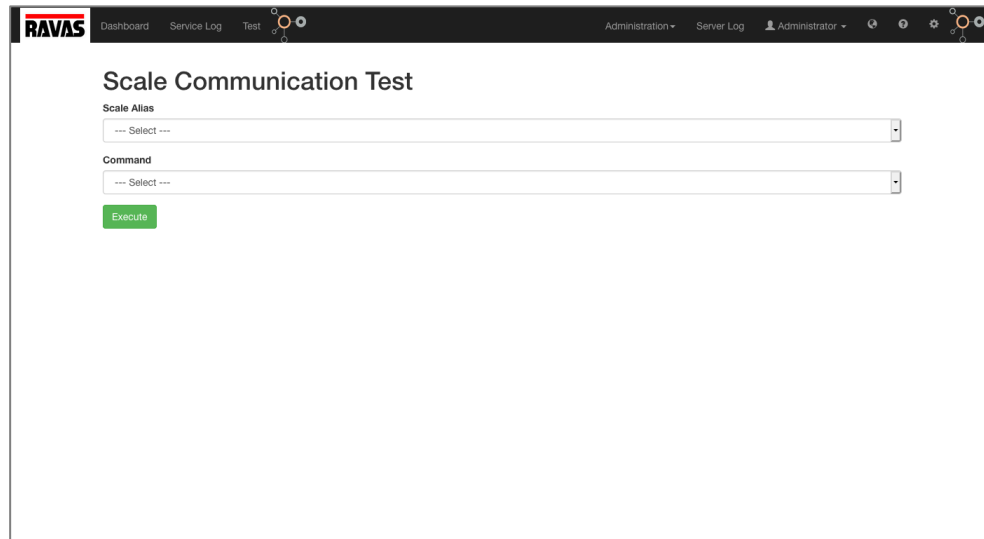


Figure 24 Test Communication between RIS and RAVAS Scale

- Select a configured scale from the **Scale Alias**, dropdown list

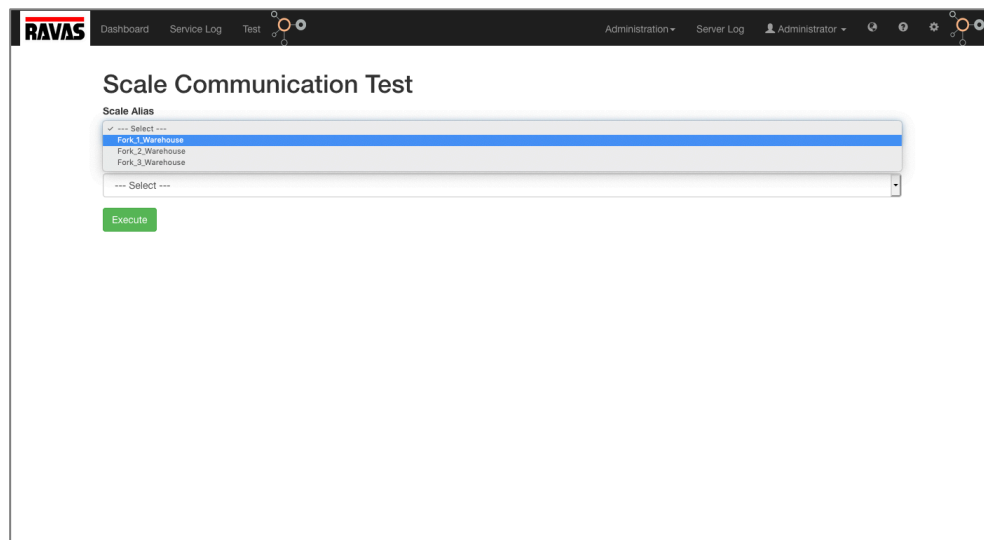


Figure 25 Select Scale Alias to test

- Select a command to execute from the **Command** dropdown list

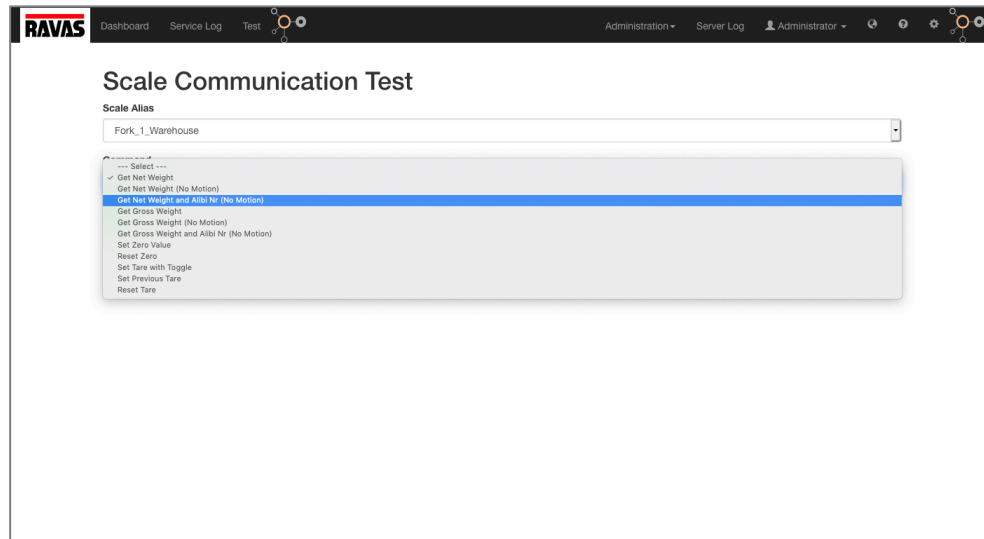


Figure 26 Select a command to execute

- Click EXECUTE

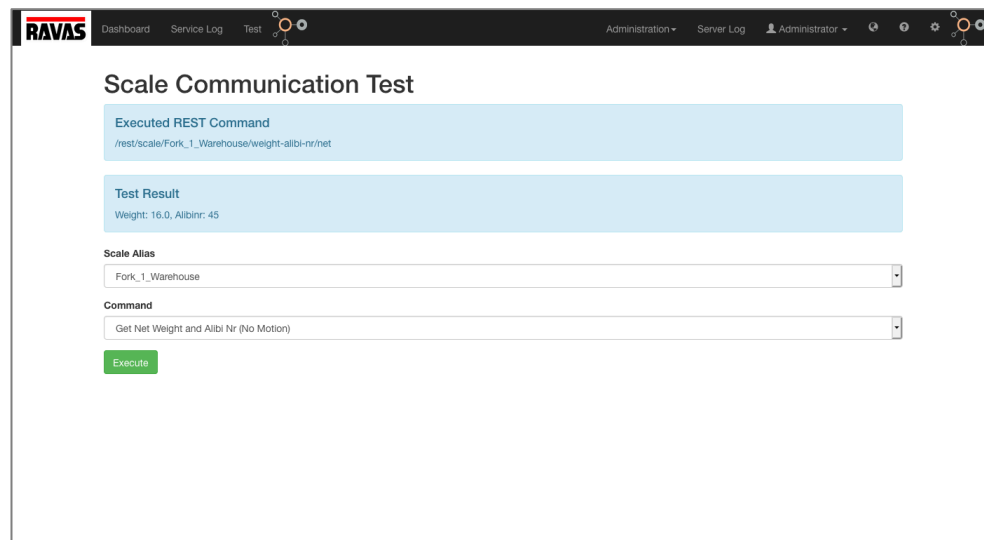


Figure 27 Executed command result

## Ports Management

Ports Management supports the configuration of the primary port.

The primary port is the port being used to access the RESTful API and to access the IS Console.

Ports Management provides the following functionality:

- Show Configured Ports
- Update Port

The different functions are described in the following sections.

---

### Show Configured Ports

---

To see all registered ports, perform the following steps:

- Click the **Administration/Ports** menu (Figure 28)

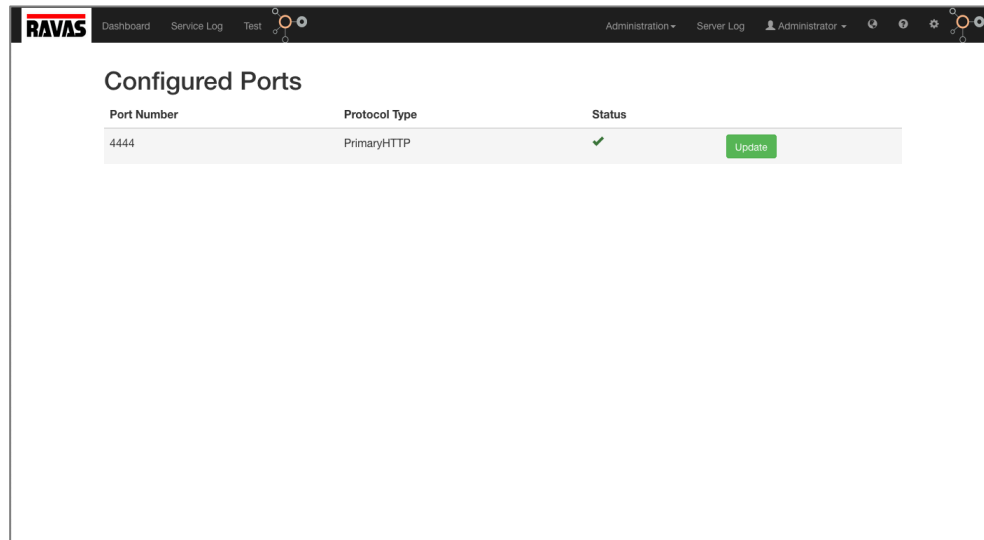


Figure 28 Ports Management Overview

---

### Update Port

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The PrimaryHTTP port cannot be deleted. The port number can be changed but requires a restart of the RIS, see [Restart/Stop Server](#)

To update the PrimaryHTTP port, perform the following steps:

- Click the **Administration/Ports** menu (Figure 28)
- Click UPDATE for the, see **Fout! Verwijzingsbron niet gevonden.**

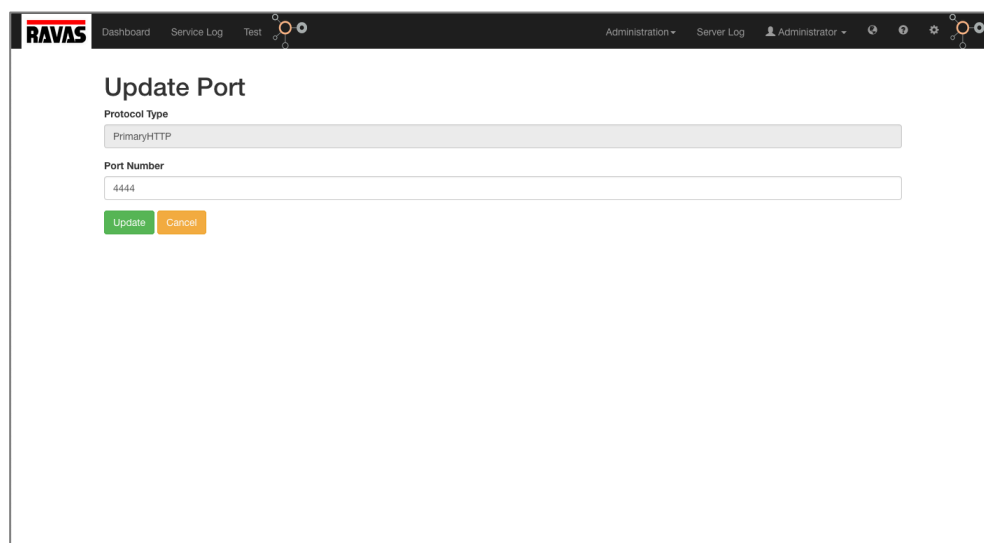


Figure 29 Update PrimaryHTTP port

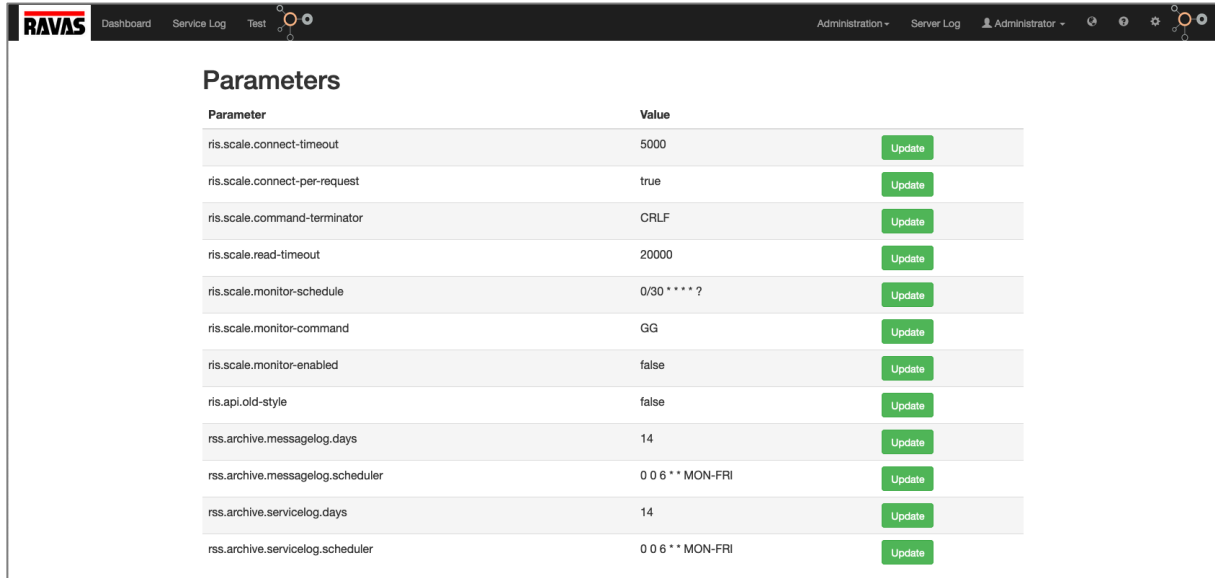
- Update the required parameter:
  - **Port Number**, the port used to access the RIS web application and to deliver weight data records from the RAVAS App.

**IMPORTANT:** *if the PrimaryHTTP port is changed, then do verify if the firewall allows communication through this port.*

**IMPORTANT:** *Changing the PrimaryHTTP port requires a restart of the server to effectuate the change.*

## Server Parameters

Some of the behaviour of the RSS/RIS server can be controlled through parameters which are defined in the file `./config/rss.properties`. The parameter values can be changed through the RIS Console **Administration/Parameters** (Figure 30).



The screenshot shows the RAVAS Administration/Parameters page. It features a table with two columns: 'Parameter' and 'Value'. Each row also includes an 'Update' button. The parameters listed are:

Parameter	Value	Update
ris.scale.connect-timeout	5000	Update
ris.scale.connect-per-request	true	Update
ris.scale.command-terminator	CRLF	Update
ris.scale.read-timeout	20000	Update
ris.scale.monitor-schedule	0/30 * * * * ?	Update
ris.scale.monitor-command	GG	Update
ris.scale.monitor-enabled	false	Update
ris.api.old-style	false	Update
rss.archive.messagelog.days	14	Update
rss.archive.messagelog.scheduler	0 0 6 * * MON-FRI	Update
rss.archive.servicelog.days	14	Update
rss.archive.servicelog.scheduler	0 0 6 * * MON-FRI	Update

Figure 30 RSS Parameters

### ris.scale.connect-timeout

The parameter **ris.scale.connect-timeout** is a numeric parameter that sets the number of milliseconds that the RSS will wait on establishing a successful connection with a RAVAS scale when running in the RAVAS Integration Server (RIS) mode before it raises an exception and registers the failure in the service log.

### ris.scale.connect-per-request

The parameter **ris.scale.connect-per-request** is a boolean parameter (*true* | *false*) that specifies whether or not for each request a new connection should be established. Default value is *true*

If the parameter is set to *true* a new connection is established to the scale, next the command is executed and then the connection is closed.

If the parameter is set to *false* a new connection is only established if the connection is lost or closed, next the command is executed. The connection is not closed.

### ris.scale.command-terminator

The parameter **ris.scale.command-terminator** is an alphanumeric parameter that specifies the termination string for each command send to a scale. Default value is *CRLF* (Carriage Return Line Feed).

### [ris.scale.read-timeout](#)

The parameter **ris.scale.read-timeout** is a numeric parameter that sets the number of milliseconds that the RSS will wait receiving data from a RAVAS scale when running in the RAVAS Integration Server (RIS) mode before it raises an exception and registers the failure in the service log.

### [ris.scale.monitor.schedule](#)

The parameter **ris.scale.monitor.schedule** specifies a [cron](#) configuration for the monitoring service of the RIS connections to the connected/configured indicators (Aliases) when running in the RAVAS Integration Server (RIS). Cron is a time-based job scheduler software utility. The default **cron** configuration for the monitoring is `0/30 * * * * ?` which means that every 30 seconds the monitoring service will send the configured PC-protocol command, see parameter [ris.scale.monitor-command](#).

### [ris.scale.monitor-command](#)

The parameter **ris.scale.monitor-command** specifies the indicator PC-protocol command that the RIS executes whenever it monitors the connection of the RIS to the connected/configured indicators, see [ris.scale.monitor.schedule](#).

### [ris.scale.monitor-enabled](#)

The parameter **ris.scale.monitor-enabled** is used to enable or disable the monitoring of the connected/configured indicators, see [ris.scale.monitor.schedule](#). This parameter should only be used when parameter [ris.scale.connect-per-request](#) is set to *true*.

### [ris.api.old-style](#)

The parameter **ris.api.old-style** is used to support backwards compatibility for those who have an existing implementation consuming the RIS API up to version 2.1.6. Error response codes have been renamed and some new ones have been introduced, see RIS API documentation. Your application consuming the API service must be adapted to support the new API. To overcome the time needed to adapt your application and between the moment of installing the RIS version 2.1.9 and above, this parameter can be used by setting it to *true*. The default value of this parameter is *false*.

### [rss.archive.messagelog.days](#)

The parameter **rss.archive.messagelog.days** specifies after how many days a message log record after creation is archived. The service for archiving is scheduled automatically using the schedule as defined by parameter [rss.archive.messagelog.scheduler](#).

### [rss.archive.messagelog.scheduler](#)

The parameter **rss.archive.messagelog.scheduler** specifies a [cron](#) configuration for the message log archive job. Cron is a time-based job scheduler software utility. The default **cron** configuration for the message log archive job is `0 0 6 * * MON-FRI` which means that every Monday till Friday the job will run at 6:00 AM and zero seconds.

### [rss.archive.servicelog.days](#)

The parameter **rss.archive.servicelog.days** specifies after how many days a service log record after creation is archived. The service for archiving is scheduled automatically using the schedule as defined by parameter [rss.archive.servicelog.scheduler](#).

### [rss.archive.servicelog.scheduler](#)

The parameter **rss.archive.servicelog.scheduler** specifies a [cron](#) configuration for the service log archive job. Cron is a time-based job scheduler software utility. The default **cron** configuration for the service log archive job is `0 0 6 * * MON-FRI` which means that every Monday till Friday the job will run at 6:00 AM and zero seconds.

## Clean-up Service Log

The Service Log will grow when the RIS is executing services that are triggered through the RESTful API. This will consume disk space and may result in consuming all available disk space if the message log is not cleaned up.

To prevent this the RAVAS Scale server automatically executes a service log archive job according to the schedule specified by the parameter [rss.archive.servicelog.scheduler](#).

The clean-up can also be executed manually to free up allocated disk space.

To clean-up the service log manually, perform the following steps:

- Click the **Administration/Service Log** menu (Figure 31)

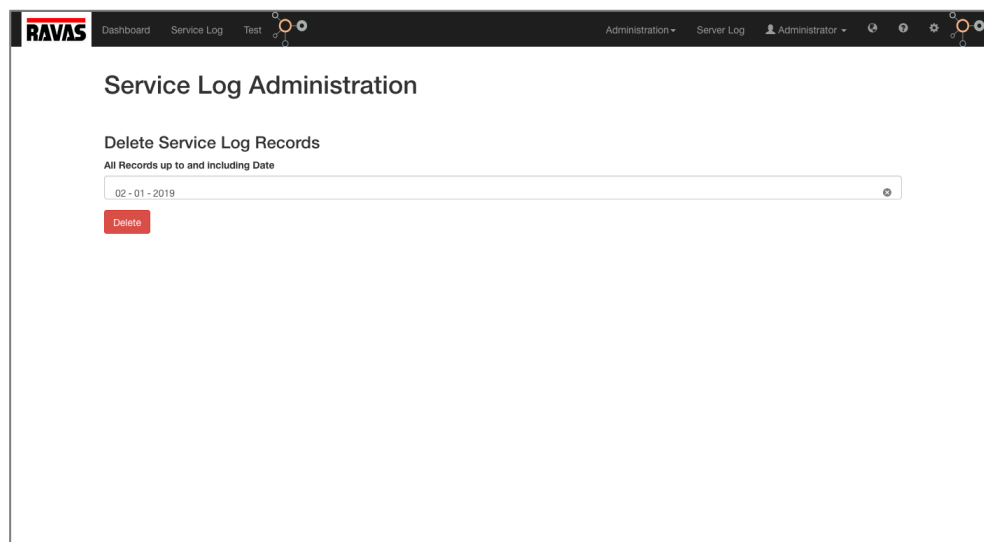


Figure 31 Service Log Administration



- Specify the **All Records From Date** and use the format *dd-mm-yyyy* or use the date picker, see Figure 32.

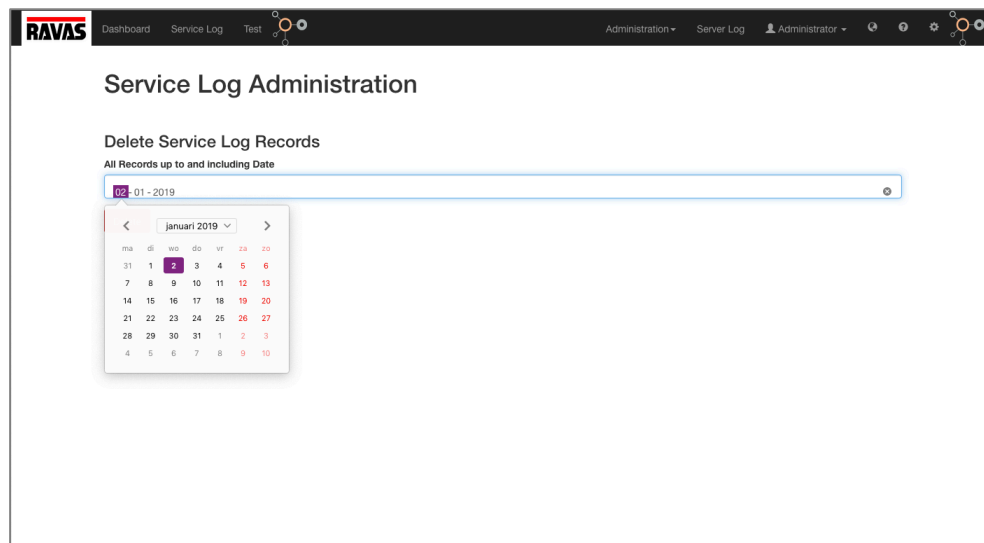


Figure 32 Clean-up Service Log - Specify date

- Click DELETE and all records older than or equal to the specified date are being deleted from the Service Log. Undoing this operation is not possible.

## Consult Server Log

The server log contains all RIS system messages, both information and errors. If the RAVAS Integration Server is not behaving in the expected way, then consult the Server Log to see if there is any error or other information that may help you in solving the issue.

To consult the server log, perform the following steps:

- Click the **Server Log** menu (Figure 33)
- Click the pagination buttons to scroll through the server log (they appear when there is more than one page to show).

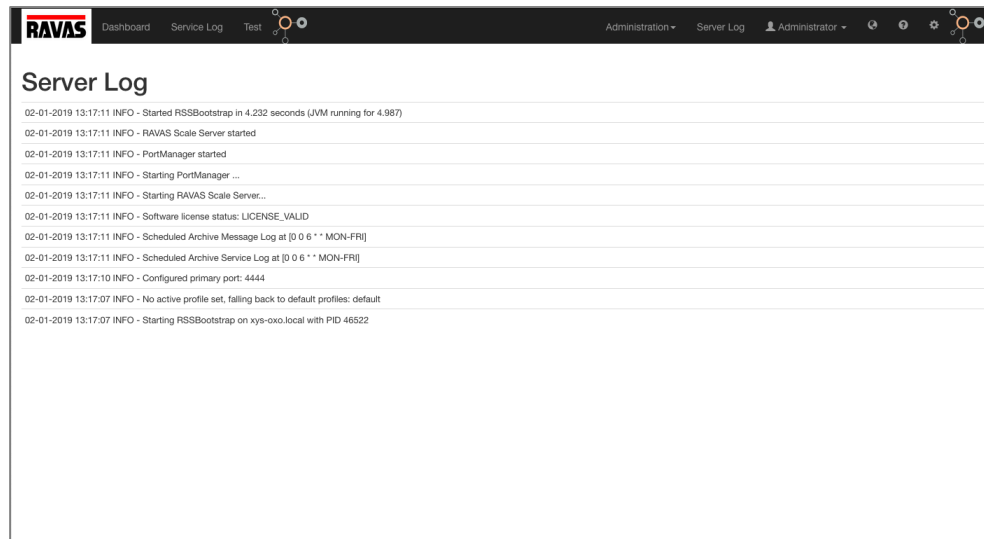


Figure 33 Server Log

The server log resides in the *logs* folder in the folder where the RIS is installed (default: *C:\Program Files (x86)\RAVAS Europe BV\Ravas Scale Server*).

Each day a new server log file is created. The log files are kept for five days, then will be discarded.

## Change Logging Level Server Log

The amount of information logged in the server log is depending on the configured logging level of the RIS. The default configuration of the logging level for the RIS is suitable for regular use of the RIS.

In the case of problems regarding the operation of the RIS, the logging level can be adjusted to produce more detailed logging information. The following logging levels are supported:

- ERROR, only log errors that occur
- WARN, log warnings and error messages
- INFO, log informational, warning and error messages
- DEBUG, log more detailed, informational, warning and error messages
- TRACE, log all messages that the RIS can write to the log.

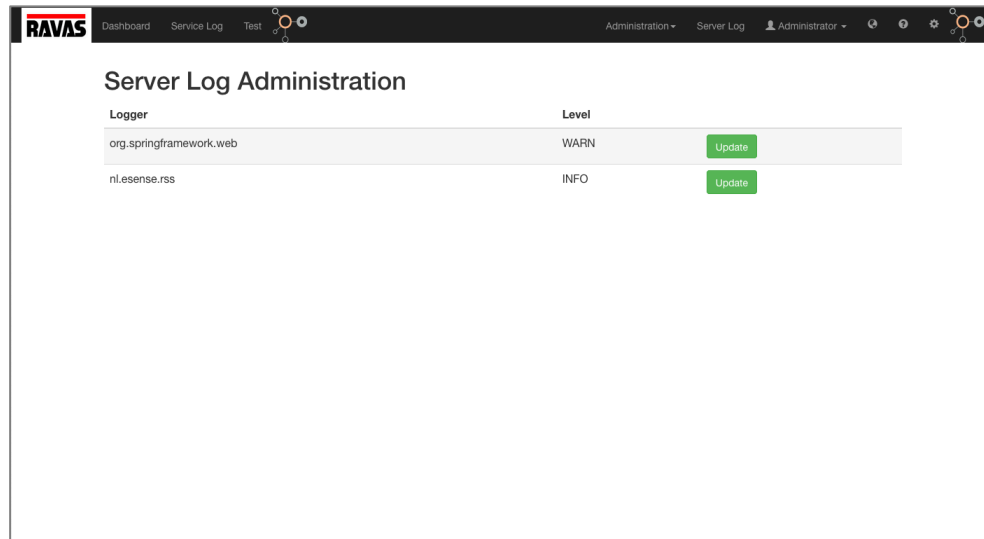


Figure 34 Server Log Logging Level

To clean-up the logging level of the RIS perform the following steps:

- Click the **Administration/Server Log** menu (Figure 34)
- Click the UPDATE button of the **Logger** who's logging level must be adapted.

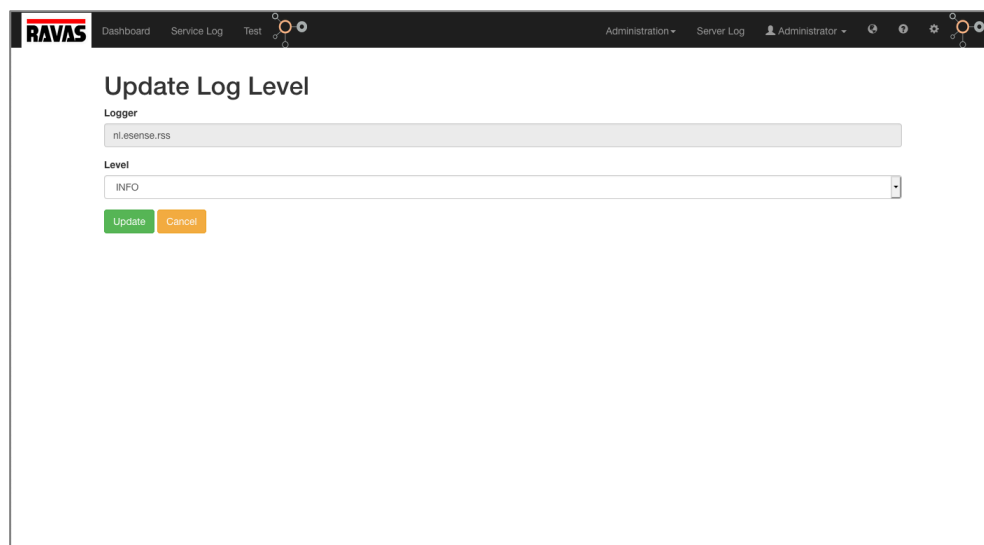


Figure 35 Update Log Level

- Change the logging **Level**.
- Click UPDATE to confirm the change or CANCEL to return without changing the logging level.

## Restart/Stop Server

As an Administrator you can restart or stop the RAVAS Integration Server from the RIS Console.

A restart is typically done after a configuration change of for example the primary port of the RIS Server or after the activation of a new license key.

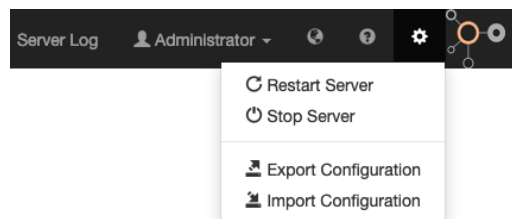


Figure 36 Restart/Stop RIS Server

Before the server is stopped or restarted a confirmation of the requested operation is asked, see Figure 37.

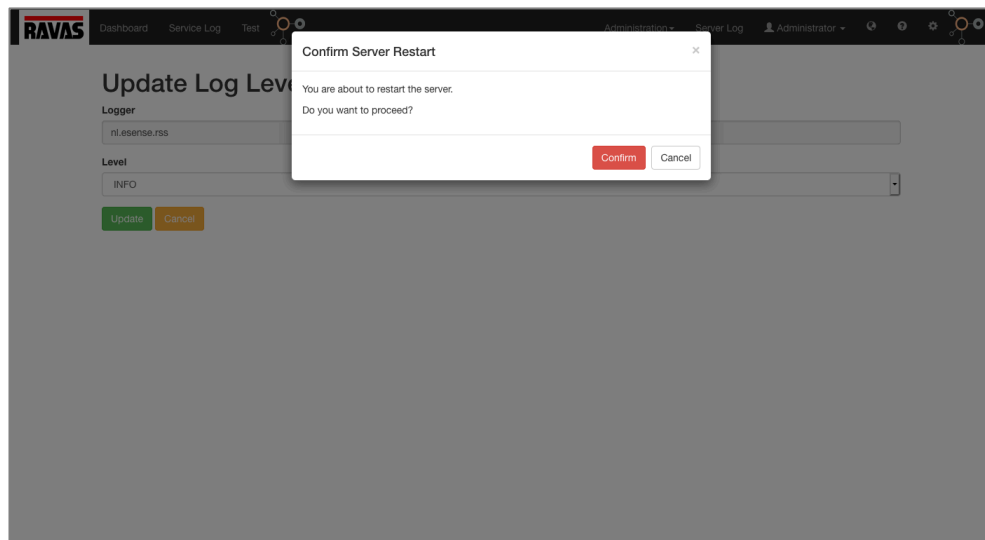


Figure 37 Confirm restart/stop server operation

## Export/Import Server Configuration and Message Log

As an Administrator you can export the following configuration items of the server to a text file:

- Defined Users
- License Information
- Scales
- Parameters
- Ports

Besides the configuration of the server the content of the **Message Log** is also exported.

The export results in the creation of the file *RSS\_DataExport.dat* that is written to the *export* folder in the directory where the RIS is installed (default: *C:\Program Files (x86)\RAVAS Europe BV\Ravas Scale Server*).

Creating a configuration export file is useful when you need to install an upgrade of the RIS and you do not want to reconfigure the RIS or you simply want to create a backup of the configuration in the case that the configuration needs to be reset.

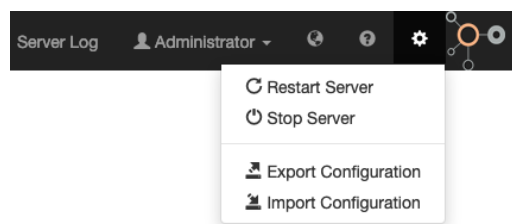


Figure 38 Export/Import Server Configuration and Message Log

Before the server configuration and message log is exported or imported a confirmation of the requested operation is asked, see Figure 37.

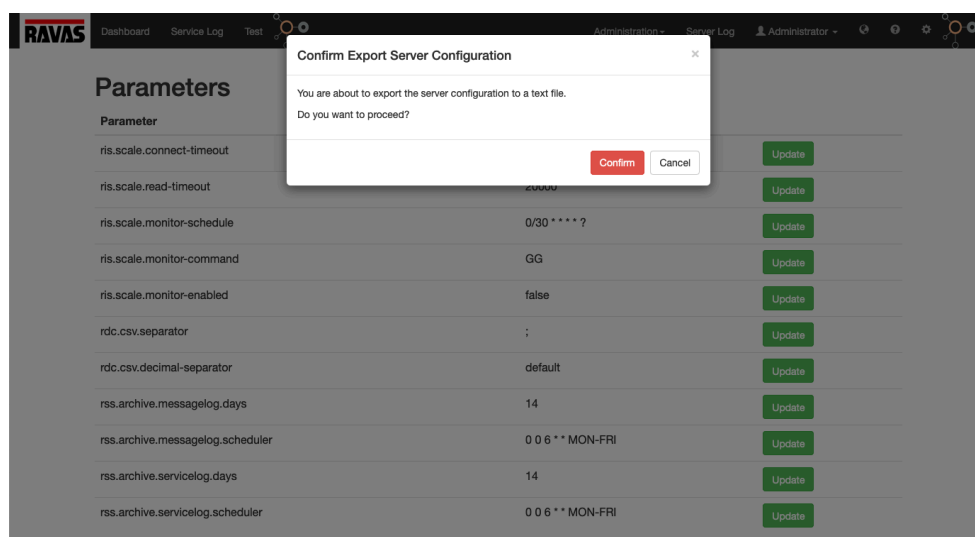


Figure 39 Confirm export/import server configuration