



Rules for a smooth and problem-free handling of a return shipment

1. Please fill in this RMA form completely and send it to service@ravas.com.

Company		Department	
Name		E-mail	
Address			
Country		Telephone	

System		Sales order number	
Serial number		Article number	
Delivery date		Invoice number	
Reason for return:			

2. Ravas will provide you with an RMA number on request. Please enter this number below

RMA Number:

3. Please package the system in such a way that no damage can occur and attach a copy of this completed RMA form to the system (see page 2 for instructions).

4. Send the system to:

RAVAS USA
1500 Enterprise Parkway
Twinsburg, OH 44087

Packaging instructions for Return*

- A) Protect the handle with packaging foil and/or cardboard
- B) Protect the indicator
- C) Protect the chassis
- D) Protect the forks with cardboard and wood



- A) Protect the forks with cardboard and wood
- B) Protect the indicator
- C) Protect the chassis



- A) Do not let the product stick out and secure it on a pallet
- B) Protect the product
- C) Secure the box and provide it with an address



Fill up the box properly so items can't move



* Transport damage caused by poor packaging is borne by sender