

**Rules for a smooth and problem-free handling of a return shipment**

1. Please fill in this RMA form completely and send it to [service@ravas.com](mailto:service@ravas.com).

Company		Department	
Name		E-mail	
Address			
Country		Telephone	

System		Sales order number	
Serial number		Article number	
Delivery date		Invoice number	
Reason for return:			

2. Ravas will provide you with an RMA number on request. Please enter this number below

<b>RMA Number:</b>  
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3. Please package the system in such a way that no damage can occur and attach a copy of this completed RMA form to the system (see page 2 for instructions).
4. Send the system to:

**RAVAS Europe**  
**Toepadweg 7**  
**5301 KA Zaltbommel**  
**The Netherlands**

**Packaging instructions for Return\***

- A) Protect the handle with cling foil and or cardboard
- B) Protect the indicator
- C) Protect the chassis
- D) Protect the forks with cardboard and wood



- A) Protect the forks with cardboard and wood
- B) Protect the indicator
- C) Protect the chassis



- A) Do not let the product stick out and secure it on a pallet
- B) Protect the product
- C) Secure the box and provide it with an address



Fill up the box properly so items can't move



\* Transport damage caused by poor packaging is for sender's account.